

## 1408 Lake Street South Forest Lake, MN 55025 (651) 255-0970 Visit us at: http://www.ci.forest-lake.mn.us/

City Services

Customer Service 8am-9pm M-F .... Emergency On Call Message Cente

If not paid by the due date a 3% late charge will be added. All bills not paid by November 30th will be placed on the tax

ACCOUNT NUMBER	SERVICE ADDRESS			STATEMENT DATE		DUE DATE		
7123456 1	1234 MAIN STREET  SERVICE USED # OF			11/20/2020		12/20/2020		
METER NUMBER	SERVK	SERVICE USED		METER READING			USAGE	
METER NOMBER	FROM	то	DAYS	CURRENT	PREVIOUS 1		OSHOL	
1541123456	06/24/2020	10/07/2020	105	232 Actual	195 Actual	2	37	





- ww.cityofforestiake.com to access your account and

007123456 0051464 Service Address - 1234 MAIN STREET

City of Forest Lake - Utility Billing Center PO Box 251220 St. Paul, MN 55125-6220

Check this box for address correction or message. Please print on reverse side. Acct#: 7123456



Amount Due by 12/20/2020 \$514.64 Amount Enclosed: \$

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- 1 Account Number: provide this number if you need to call us with any questions or concerns. You'll also use this number to log in to pay your bill online.
- 2 Meter Reading tells you exactly what your meter read on the previous quarter and the current quarter. The current reading minus the previous reading tells you how many units of water you consumed. Meters are read every quarter to charge for the amount of water and sewer you used.
- 3 Consumption helps you track your current water consumption with graph located here. Compare your current usage to your usage throughout the year and set conservation goals.
- 4 Billing Detail: is the amount that was due on the previous quarter's bill. This section also displays your latest payment and any outstanding charges due on the account listed as the Prior Balance.
- 5 New Charges: this section outlines your charges for this quarter for water, sewer, surface water management, lead testing and meter fee. Each type of service is subtotaled.
- 6 Message Center will be used to display important infomation each quarter.
- 7 Payment Stub: detach this payment stub and return with your payment. On this payment stub, you will find your Account Number, Service Address, Due Date and the Total Due. Checks should be made payable to the City of Forest Lake, and should always include your account number. Please do not staple, tape or fold your check or payment stub.

Water rates start with a base. For a single family home with a 3/4" meter, that base is \$30.50 for up to 5 units. (A unit is 1,000 gallons). If you use more than the base, you're charged per unit. See the current Utility Rates.

Sewer rates start with a base. For a single family home, that base is \$65.62 for up to 5 units. (A unit is 1,000 gallons). If you use more than the base, you're charged \$6.83 per unit. Unlike water, there is no meter on sewer use. Instead, we base your sewer use on your water use during the winter months called a Winter Quarter Average (Winter Quarter Average – January, February, March).

Sewer only accounts for a single family home is \$108.34 per quarter multiplied by the number of SAC units.

For Surface Water Management, all residents are charged \$10.00 per quarter.

Please note: the rates themselves may have changed since this example was posted. See the current Utility Rates.